



**INTERACTIVE CommTech DEVELOPMENT S.A.**

## **INNOVATIVE NETWORKING SOLUTIONS**

### **Toll-free Numbers Free-TeleAccess**

Toll-free numbers are numbers that begin with 0 800 ... Toll-free numbers allow callers to reach businesses and/or individuals without being charged for the call. The charge for using a toll-free number is paid by the called party (the toll-free subscriber) instead of the calling party. This means that these numbers are free for everyone to call.

#### **Advantages:**

Toll-free service provides your company with a simple, fast way to promote your products, to test a new product on the market or to find out what consumers think about the products you deliver them. Any potential customer won't hesitate to call you because Toll-free numbers are free of charge. Toll Free numbers typically have a 50% greater response rate than local numbers. And, if the telephone line is busy, all phone calls are put in a call waiting or routed to another available phone number. This way, you will be able to accept more than one call at a time and satisfy all your potential customers.

#### **Facilities:**

**You will get an automated system you may customize, in order to suit your companies needs:**

- Caller ID
- Call Filter
- AutoBlock:

Lets you determine the maximum number of calls per day you can receive from any given number, so you may prevent repeat callers from abusing your system.

- Private Green Number with ID Access:

This application creates a Green Number only the company subscribers may access it because the application is based on Caller ID.

- Private Green Number with ID associated number

- Greeting Message
- IVR (Interactive Voice Response) system
- Call Waiting
- Call Distribution
- Call Re-Routing
- Mail Box
- Expense Budgeting
- Internet ID
- Follow me/One number calling
- Digital Fax